

Adam Khan

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Portfolio: notadamkhan.com | LinkedIn: linkedin.com/in/notadamkhan
Active Public Trust Clearance

PROFESSIONAL SUMMARY

UX Designer with federal consulting delivery experience across FEMA/DHS and DOJ, and enterprise product design experience at Apple and IBM. Skilled at turning ambiguous agency workflows into accessible, USWDS-aligned digital products through discovery, prototyping, service design, and stakeholder collaboration. Active Public Trust clearance.

CORE SKILLS

UX Design: Discovery, user flows, wireframes, interaction design, high-fidelity prototypes, usability testing

Research: Stakeholder interviews, workshop facilitation, personas, empathy maps

Federal & Accessibility: USWDS, Section 508, WCAG, accessible design reviews, federal Agile delivery

Tools: Figma, Sketch, Miro, Mural, Jira, Confluence, Adobe Creative Suite

Technical: HTML, CSS, React, Tailwind, SwiftUI, front-end prototyping

AI: AI-assisted prototyping, Agentic AI demo creation, AI decision workflows, IBM watsonx, Figma Make

RELEVANT WORK EXPERIENCE

UX Designer, IBM – FEMA Risk MAP Program, Washington, DC Aug. 2025 – Present

- Designed UX workflows for FEMA Risk MAP applications supporting flood risk analysis across 22,000+ communities nationwide.
- Led iterative Figma prototyping with federal clients, translating complex geospatial data and mapping workflows into accessible, USWDS-aligned interfaces.
- Facilitated discovery workshops and service design activities, including personas, empathy maps, journey maps, and service blueprints, identifying 50+ user pain points, informing a redesign reducing task completion time by 40% in testing with flood risk analysts.
- Produced wireframes, high-fidelity prototypes, design documentation, and handoff materials aligned to Agile sprint cycles and federal delivery milestones.
- Conducted accessibility-focused design reviews against Section 508 and WCAG 2.1 AA standards, improving usability for diverse user groups.
- Designed and built an AI-augmented decision support demo for Federal Security Clearance review, integrating AI-assisted evidence tagging, human oversight workflows, and progressive disclosure architecture, projected to cut manual data entry by 60%, directly supporting sales initiatives.

Associate Consultant, IBM, Washington, DC Aug. 2024 – Aug. 2025

- Translated IBM's Federal AI capabilities into compelling UX narratives and interaction concepts for DOJ pursuits, bridging the gap between technical solutions and government decision-makers, contributing to pipeline growth.
- Designed scenario-based UX mockups and chatbot interaction flows for federal proposals, demonstrating how AI-powered experiences could solve real agency pain points.
- Identified 50+ usability inconsistencies across CMS Admin and Claimant portals through structured heuristic review, producing prioritized findings that informed design backlog decisions.

UI/UX Design Intern, Apple Inc, Cupertino, CA May 2023 – Aug. 2023

- Drove key portions of an end-to-end UX redesign of Apple's internal employee intranet, conducting 12 stakeholder interviews across 5 departments and auditing 50+ pages to identify content discoverability issues.
- Translated research into a restructured information architecture and centralized homepage, reducing content to two-click depth; usability testing showed a 65% reduction in time-to-find for key resources.
- Designed and shipped reusable content blocks for an internal platform supporting 10,000+ employees, earning a 4.6/5 satisfaction score in post-launch usability testing.

- Produced executive-facing videos and keynote materials that simplified complex engineering initiatives for organization-wide presentations.
- Placed Top 10 in Apple's 2023 intern-wide design and innovation challenge, conducting 10+ interviews, surveys, and usability tests with a four-person cross-functional team.

UI/UX Design Intern, Apple Inc, Cupertino, CA

Feb. 2022 – Aug. 2022

- Designed and developed internal-facing websites using Sketch and React.
 - Produced 15+ executive-facing visual assets and internal communication material for engineering and business stakeholders.
 - Supported cross-functional teams in delivering scalable, maintainable UI solutions for internal enterprise tools.
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PORTFOLIO & CASE STUDIES

Full case studies available at: notadamkhan.com. Relevant passwords below.

- FEMA Risk MAP Design: End-to-end UX for a geospatial flood risk application, including discovery, wireframes, high-fidelity prototypes, USWDS alignment, and Section 508 accessibility considerations. (Sample shown is partial and anonymized.)
 - Apple Internal Tools: Enterprise UX and visual design work for internal tools, executive communications, and workflows supporting 10,000+ users. **Password: apple25**
 - USWDS Web Design: Federal design system implementation demonstrating government-aligned UI patterns.
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EDUCATION

University of Virginia, Charlottesville, VA. B.S., Computer Science, GPA: 3.67, Graduated May 2024.

Relevant Coursework: Usability Engineering, Human-Computer Interaction, Advanced Software Development

SELECTED ACTIVITIES

Teaching Assistant, University of Virginia, Charlottesville

Jan. 2023 – May 2023

- Led 2 teams of 5 students through a full-stack Django web application project.
- Instructed 300 students on Django, Bootstrap, UX principles, and Heroku deployment.

Technology Chair, UI/UX Design at UVA, University of Virginia

Sept. 2023 – May 2024

- Led technology strategy and organized 5 design workshops and events for 30+ club members.
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CERTIFICATIONS & TRAINING

- IBM Enterprise Design Thinking (2025)
- IBM Garage Design Thinking (2024)
- IBM watsonx AI (2025)
- Microsoft Certified: Azure Fundamentals (2024)
- AWS Certified Cloud Practitioner (2024)